Nagios Support and Maintenance Plans

When you purchase a product license from Nagios, you automatically receive one year of maintenance and support. After the first year, your annual support and maintenance renewal ensures you have access to product updates, Nagios support, Nagios resources, and more.

Gain Access to Updates, Features, and Support

• Product Updates (Major Releases, New Features, and Bug Fixes)

• Direct Email Support

• Priority Technical Support via our Customer-Only Support Forum

• Customer-Only Downloads that Enhance Nagios XI's Native Capabilities

• Access to Self-Paced Training Resources for Nagios XI and Nagios Addons

• Access to the Nagios Library with Special Customer-Only Tutorials, Videos, and Tech Tips.

• Product Influence (Customer Input for Product Roadmaps and Feature Requests)

• Build extensions for Nagios XI using our APIs and choose the license for your dashlet, wizard, or component: Open Source, proprietary, or public domain - the choice is yours.

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Select one of the options below to renew

1. Click **here** to enter your license key and review your renewal options

2. Contact Nagios Sales at sales@nagios.com

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Product Updates

We value feedback from the community of IT professionals who use our products. Our developers are constantly incorporating these feature requests and ideas into new releases.

Major and minor product releases are only available to customers with an active maintenance plan.

World Class Support

Our fast, professional support team is dedicated to solving your problems and achieving the ultimate in customer satisfaction. With support and maintenance, you have access to priority email support and the customer-only support forum.You can rest easier knowing you can reach someone that can solve difficult problems with your IT management setup. Interested in adding phone support?