



User Success Story



Sunrise Community Banks

Twin Cities, Minnesota
www.sunrisebanks.com

Industry:

Banking and Financial

Community Banks See Improved Customer Service, Uptime with Nagios

“Nagios is an integral part of our infrastructure. By notifying us immediately of a service outage, we are able to rectify the issue before our customers and end users experience any problems.”

- Jared Bird, Network Security Administrator, Sunrise Community Banks

Company Profile

Consisting of three independently managed banks in the Saint Paul and Minneapolis metro area, Sunrise Community Banks strive to be the leaders in improving the Twin Cities urban community by consistently investing in meaningful projects within inner-city neighborhoods.

Each of the Sunrise banks offer a Socially Responsible Deposit Fund that allows depositors to actively support local community development. Through the administration of these Funds, Sunrise supports affordable housing initiatives, small business development and not-for-profits.

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www.nagios.com/casestudies

Business Needs

In order to provide the level of service that customers and end users required, Sunrise Community Banks needed a solution that would monitor the state of the services on critical pieces of their infrastructure and provide immediate alerting of any downed services or devices.

Challenge

The challenge that Sunrise Community Banks faced with meeting the business needs is that an adequate solution needed to be easy to setup and configure, easy to maintain, and it had to be granular enough to monitor multiple platforms and devices. All of this had to be achieved while fitting into the budget.

Solution

Nagios has met all of Sunrise Community Banks needs and provided solutions to the challenges. Using a quick start guide available via the Nagios website, the software was easily installed and configured. Due to the open source availability of Nagios, it fit into Sunrise Community Banks budget and with some simple modifications to config files, all critical services and devices are monitored and provide real time alerting.

Benefits

Sunrise Community Banks has greatly benefited from the deployment of Nagios. The time-to-repair of downed services and devices has greatly decreased because of Nagios' immediate alerting capabilities. This has greatly benefited Sunrise Community Banks reputation as having reliable services for it's customers and end users.

About Nagios

With an estimated 250,000 users worldwide, Nagios® is the undisputed industry standard in enterprise-grade Open Source monitoring. Nagios has helped organizations around the globe realize the strengths and competitive advantages that can be gained by utilizing Open Source monitoring solutions.



For more information on Nagios, or to get started deploying Nagios in your organization, visit: www.nagios.org